

# Gity Nooryshokry

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Eagan, MN 55121

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## Summary of Qualifications

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- Internship as a Pharmacy Technician, Minneapolis VA Medical Center
- Current National Pharmacy Technician (CPhT) certification
- Associate's degree, Pharmacy Technician, Rasmussen College, 2005

## Work Experience

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### **Medical Interpreter, Arch (2006 to 2013)**

- Facilitated oral communication between limited English proficient (LEP) patients and health care providers in pharmacies, clinics, hospitals, and nursing homes
- Ensured LEP patients understood their doctor orders which included medication timetables and dosages, physical therapy, and diet instructions
- Provided emotional support for new patients by being their initial contact with the American health care system
- Made appointments for patients and arranged their transportation
- Interpreted in:
  - surgeries—from prep through recovery
  - nursing homes for occupational and physical therapy
  - in patients' homes with social workers

### **Pharmacy Technician Intern, Minneapolis VA Medical Center (2005)**

- Prepared IV bags for hospitalized patients
- Followed strict regulations for sanitizing the IV prep room
- Set up, packaged, and labeled medication doses
- Received and stocked pharmaceutical orders
- Received new/refill in-patient and out-patient prescriptions
- Assisted pharmacists in expediting the processing of prescription orders accurately and on time
- Ensured compliance with hospital procedures and State Board of Pharmacy regulations
- Provided outstanding customer service
- Operated pharmacy computer system
- Maintained patient records by obtaining required data from patients

**Personal Care Assistant (2001 to present)**

- Care for disabled people by helping with their daily needs
- Ensure clients take their medications on time and in the correct dosages
- Accompany them to medical appointments and grocery shopping
- Prepare meals and arrange daily activities to keep clients active

**Travel Agent, MLT Vacations (1998-2000)**

- Handled increased job responsibilities by being promoted three times starting as a domestic travel agent and ending as an help desk analyst
- Received two awards for excellence in customer service for making customers happy while at the same time upselling company products to increase revenue
- Surpassed performance expectations by being a top seller of products
- Completed two months of training to master all the knowledge needed to promote vacation packages
- Arranged vacation packages ranging from air/car rentals to full-blown air/car/hotel reservations with sightseeing and shows
- Mastered the two computer systems used for making reservations
- Solved reservation and technical problems for other travel agents as a help desk analyst using knowledge gained from experience on the job

**Education**

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**Associate's degree, Pharmacy Technician, Rasmussen College, 2005**

General course work towards a bachelor's degree, Anoka Ramsey College